

University of Pretoria Yearbook 2025

Comprehensive patient management 372 (TBW 372)

Qualification	Undergraduate
Faculty	Faculty of Health Sciences
Module credits	15.00
NQF Level	07
Programmes	Bachelor of Oral Hygiene [BOH]
Prerequisites	ODO 271, OFC 271, RAD 271, PDL 271, ORD 271, GAP 271, VKM 271, TBW 271
Contact time	1 seminar, 1 lecture per week, 2 practicals per week, 1 other contact session per week
Language of tuition	Module is presented in English
Department	Dental Management Sciences
Period of presentation	Year

Module content

The purpose of this module is to:

- Facilitate an understanding of technology management and maintenance
- Embed knowledge/skills in terms of administrative management and scheduling in a dental practice
- Facilitate an understanding of customer needs and demands
- Embed knowledge/skills regarding internal marketing in a dental practice
- Facilitate career management abilities
- Facilitate and understanding of an employee's rights in terms of the labour law
- Facilitate an understanding of an oral hygienist's role in the management of a dental practice
- Facilitate the management of a primary preventive treatment plan
- Provide primary preventive treatment in cooperation with senior BChD students

General Academic Regulations and Student Rules

The [General Academic Regulations \(G Regulations\)](#) and [General Student Rules](#) apply to all faculties and registered students of the University, as well as all prospective students who have accepted an offer of a place at the University of Pretoria. On registering for a programme, the student bears the responsibility of ensuring that they familiarise themselves with the General Academic Regulations applicable to their registration, as well as the relevant faculty-specific and programme-specific regulations and information as stipulated in the relevant yearbook. Ignorance concerning these regulations will not be accepted as an excuse for any transgression, or basis for an exception to any of the aforementioned regulations. The G Regulations are updated annually and

may be amended after the publication of this information.

Regulations, degree requirements and information

The faculty regulations, information on and requirements for the degrees published here are subject to change and may be amended after the publication of this information.

University of Pretoria Programme Qualification Mix (PQM) verification project

The higher education sector has undergone an extensive alignment to the Higher Education Qualification Sub-Framework (HEQSF) across all institutions in South Africa. In order to comply with the HEQSF, all institutions are legally required to participate in a national initiative led by regulatory bodies such as the Department of Higher Education and Training (DHET), the Council on Higher Education (CHE), and the South African Qualifications Authority (SAQA). The University of Pretoria is presently engaged in an ongoing effort to align its qualifications and programmes with the HEQSF criteria. Current and prospective students should take note that changes to UP qualification and programme names, may occur as a result of the HEQSF initiative. Students are advised to contact their faculties if they have any questions.